

# International Student Orientation Pre-Arrival Webinar

Fall 2025



# Introduction



# Meet the International Student Team



**Michael Schmelzle**  
*Director*



**Kelly Eldridge Hinosawa**  
*Associate Director*



**Jen Gerardi**  
*Senior International  
Student Advisor*



**Alan Joss**  
*Senior International  
Student Advisor*



**Brandon Chao**  
*International  
Student Specialist*



**James Copeland**  
*International  
Student Specialist*



**Lauren Bracamontes**  
*Programming  
Coordinator*



# Meet the International Student Support Team

We are on campus to help make your experience at UCR as rewarding as possible

There are several ways you can reach the international student advising team

Our office is staffed from Monday - Friday, from 8:00am - 5:00pm, closed 12:00 - 1:00 pm for lunch

Our contact information is listed below:

- **General Email:** [internationalstudents@ucr.edu](mailto:internationalstudents@ucr.edu)
- **General Phone:** +1-951-827-4113
- **Location:** Student Services Building, 2nd Floor
- **Website:** [international.ucr.edu](http://international.ucr.edu)

# Today's Agenda

- About the ISS Office
- Academic Advising
- Immunization/Insurance Requirements
- Housing Options
- Immigration (Visa and Travel Documents)
- Transportation Options
- Orientation
- Q&A



*Please hold your questions until the end – you may find your answer during the presentation!*

# International Students and Scholars (ISS) Services



## Advising: What can international students see an advisor for?

- Any visa-related questions or concerns
- Personal advising and support
- Work authorization and employment
- Travel requirements
- Referral to campus resources
- Cultural adjustment support



# ISS Support Programs

- International Student Peer Mentor Program (ISPMP)
- Peer Network Socials
- Language Circles
- Cultural Celebrations
- International Education Week
- Support group for Graduate Students (GradTime)
- Orientation and Workshops
- International News
- Discord & Instagram
- Global Scholars LLC



# Academic Advising and Placement Tests



# Academic Advising

## **Graduate Students**

Contact your graduate program assistant for assistance with course registration or degree plan questions.

## **Undergraduate Students**

You will enroll in courses during a virtual college advising session over the summer.

**EAP Reciprocity Exchange Students** Your academic advisor should contact you to enroll in courses.

**Make sure you take care of any holds on your account as they may prevent you from registering**

# Undergraduate Advising Contacts

## College of Humanities and Social Sciences (CHASS)

Find your advisor and schedule appointments [here](#)

## College of Engineering (BCOE)

Find your advisor and schedule appointments [here](#)

## School of Business (SOBA)

Find your advisor and schedule appointments [here](#)

## College of Natural and Agricultural Sciences (CNAS)

Find your advisor and schedule appointments [here](#)

## School of Public Policy (SPP)

Find your advisor and more information [here](#)

## School of Education (SOE)

Find your advisor and more information [here](#)





## Analytical Writing Placement Exam (AWPE) - (1st year undergraduate)

- Online Exam via Canvas/eLearn
- Learn more about the exam [here](#).
- Who needs to take the exam?
  - Most 1st year undergraduates
  - Take well before your Highlander Orientation Academic Advising session so you can register for the appropriate courses
- **Questions?**
  - **Email Sheena Thrush ([sheena.thrush@ucr.edu](mailto:sheena.thrush@ucr.edu))**



## Math Advisory Exam- (undergraduates)

- Online Exam
- Learn more about the exam [here](#) and follow the instructions.
- Who needs to take the exam?
  - Most first-year students in majors that require Math. Please consult with your academic advisor to see if you need to take this test.
  - Take well before your Highlander Orientation Academic Advising session so you can register for the appropriate courses.



# UCR Admissions Offices

## Graduate Admissions

<https://graduate.ucr.edu/admissions>

Tel: +1-951-827-4302

Email: [graddiv@ucr.edu](mailto:graddiv@ucr.edu)

- *Please contact the Admissions Offices for questions about your transcripts, transfer credits, and admission deferrals*
- *Transcripts should be mailed directly to the Admissions Office – do NOT send them to the ISS office.*



# Health and Immunizations

# UCR Student Health Services

**UC Riverside Student Health Services (SHS)** is located in parking lot 21 on campus. SHS provides primary care healthcare services on campus to currently enrolled undergraduate and graduate students with University of California Student Health Insurance plan(UCSHIP). Appointments are available by phone for non UCSHIP enrolled students and will be self pay.

## **SERVICES:**

Primary care, women's health, x-ray, pharmacy and lab services. Medical specialty services are by referral by a SHS provider. SHS offers virtual and in-person appointments.

Counseling and Psychological Services (**CAPS**) are no cost and are located in the same building second floor.

<https://counseling.ucr.edu/>

**Location:** (parking lot 21) 833 Linden Street Building #834

**Patient portal:** <https://chconline.ucr.edu/>

**Instagram:** ucr\_studenthealth.ucr.edu

**Website:** <https://studenthealth.ucr.edu/>

**Phone:** (951) 827-3031



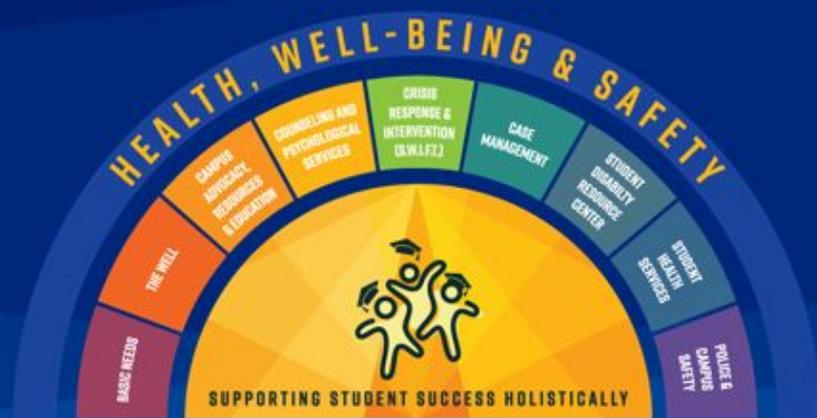
# UCR Student Health and Counseling Center (SHCC)



# HEALTH, WELL-BEING & SAFETY

Health, Well-being & Safety (HWS) is a newly created division made up of **nine departments** that are dedicated to listening, supporting, and providing UC Riverside students with helpful resources and services for their overall safety and well-being.

The vision for HWS is to be a model of excellence in higher education by providing students the best campus environment to thrive, enhance, sustain, and support their personal growth and academic goals, ultimately making a positive impact in communities throughout California, nationally, and worldwide.



The mission of the division is to raise awareness and provide students with an inclusive framework of services, resources, and programs that cultivate community and a holistic approach to the campus environment by supporting diversity and student success through an integrated culture of wellness.

# WE ARE HERE FOR YOU



UC Riverside Student Health Services offers a variety of primary care, psychological and educational healthcare services to support the diverse UCR campus.

The mission of the Student Health Services (SHS) is to promote academic excellence, enrich the student experience, and support retention by providing high-quality, accessible, and comprehensive medical care to students with a focus on multidisciplinary services, health education, and prevention.



# STUDENT HEALTH AND COUNSELING CENTER

## **Student Health Services - First Floor:**

Comprehensive medical care and health services for students only.

## **Counseling & Psychological Services - Second Floor:**

Confidential mental health support and counseling.

## **Case Management - Second Floor:**

Assistance with various student needs.

## **Basic Needs (Satellite) - First Floor:**

Emergency food & referral to housing and basic need resources.

## **The Well Lounge - First Floor:**

Access to health promotion supplies & health education resources.



# PRIMARY CARE

The primary care clinic is committed to providing comprehensive healthcare services exclusively to currently enrolled students.

As a testament to our commitment to quality, the clinic proudly holds accreditation from the Accreditation Association for Ambulatory Health Care (AAAHC). Our team consists of highly qualified professionals, including board-certified physicians, experienced nurse practitioners, dedicated registered nurses, and skilled physician assistants who are devoted to ensuring the well-being of our students.

Please visit SHS for acute or chronic illnesses, injuries or annual routine physical exams for health maintenance. We also can assist with requirements for UCR Education Abroad Programs (EAP).

SHS offers specialized care in specialties such as Women's Health,

Travel Health including immunizations. Other specialty healthcare

is by referral from your SHS medical provider.

The Student Health Services (SHS) Nurse Line (877) 351-3457 is available 24 hours a day, seven days a week when SHS is closed.



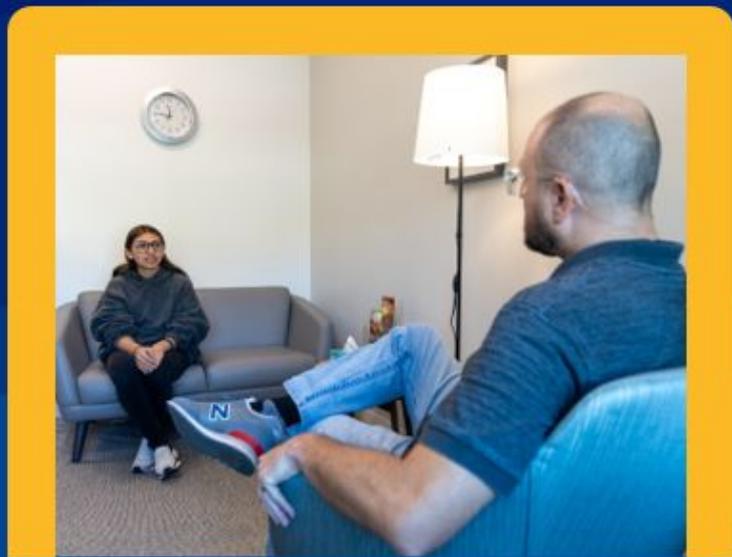
# PSYCHIATRIC SERVICES

UCR is committed to supporting the mental health of all students. If you're a student interested in medical management for psychological concerns, UCR's Student Health Services (SHS) offers psychiatric services to help you feel your best.

## How to access psychiatric services at UCR:

**Students:** Talk to your primary care physician at SHS: They can schedule an appointment with a psychiatrist for you.

**Get a referral:** If you're already seeing a



# WOMEN'S HEALTH

**Your Health, Your Privacy at UCR Student Health Services (SHS)**

Don't  
worry  
about  
privacy  
when  
receiving  
reproduc  
tive  
health  
services  
at SHS.  
We offer  
compreh  
ensive  
women's  
health  
services,



# CLINICAL LABORATORY



The clinical laboratory at (SHS) is an on-site, CLIA-approved, high-complexity laboratory that provides full laboratory services. Our laboratory is staffed with registered clinical laboratory scientists and certified phlebotomy technicians.

## Lab Hours

Mondays, Tuesdays, Wednesdays, and Fridays:

8:00 a.m.–3:30 p.m.

Thursdays: 9 a.m.–3:30 p.m.

Our clinical lab offers self-testing options for some STI (sexually transmitted infections) accessible through the patient portal under “**appointments**”.

\*Last walk-in for lab services is at 3:30 p.m.

# PHARMACY

COUGH, COLD, ALLERGIES MEDICATION

SORE THROAT, DRY EYES, EAR WAX

PAIN, FEVER, INFLAMMATION

TOPICAL CREAMS, OINTMENTS

VITAMINS

FEMININE PRODUCTS



At our Student Health Services Pharmacy, we understand that managing your health can be expensive, and we're here to help! We offer a wide range of prescriptions and over-the-counter medications at affordable prices, so you can focus on your studies without worrying about breaking the bank.

Many over-the-counter (OTC) medications can be purchased without a prescription to treat common illnesses in our pharmacy on campus. The pharmacy is located inside Student Health Services and may be less expensive than other pharmacies and can be charged to your UCR student account.

## Pharmacy Hours

Monday, Tuesday, Wednesday, and

Friday: 8 a.m.-5 p.m.

Thursday: 9 a.m.- 5p.m.

# HOW TO BOOK AN APPOINTMENT?

Booking your appointment online is quick, easy, and convenient.

Visit <https://chconline.ucr.edu>

# REQUIRED VACCINATIONS/TB

UCR is committed to protecting the health and well-being of our students on campus. As part of our ongoing commitment to campus-wide health and safety, UCR has implemented an immunization plan governed by the two University of California Office of the President immunization policies.

All first-year students must complete the required medical clearances, submit proof of immunization records and answer the TB screening questions in the student health portal by first attendance date to avoid a registration health hold. DEADLINE is first attendance date.

**ALL ACTIVE STUDENTS:** Annual seasonal participation in the influenza and COVID19 vaccine or opt out programs are a UC requirement by policy in the patient portal. Both programs begin every August 31 with a participation deadline of December 1 each year.



## **REQUIRED VACCINATIONS/TB**

### **COMING SOON! MEDPROCTOR**

**A fully automated electronic immunization verification platform that allows for streamlined and accurate immunization verification. Once MedProctor is live, you will receive a message in your Student Health Portal.**

# IMMUNIZATION DEPARTMENT CONTACT INFORMATION

**Need help with medical clearances in your patient portal?**

Message the immunization team through the patient health portal:

1. Go to Messages.
2. Click New Message.
3. Choose the Immunization team.
4. Write a brief message.
5. Send.

Please allow up to 3 business days for a response.



# WHAT IS THE DIFFERENCE BETWEEN USHIP/GSHIP?

UC SHIP is a UC Systemwide Health Insurance Plan providing health insurance benefits to all enrolled students. All registered students are automatically enrolled in UCSHIP

## U SHIP

**UNDERGRADUATE STUDENT  
HEALTH INSURANCE PLAN  
= U SHIP**

## G SHIP

**GRADUATE STUDENT  
HEALTH INSURANCE PLAN  
= G SHIP**

USHIP Premium: \$868.50 per quarter or \$2,605.50 per academic year  
GSHIP Premium: \$1,859.26 per quarter or \$5,577.78 per academic year

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USHIP Premium: \$868.50 per quarter or \$2,605.50 per academic year  
GSHIP Premium: \$1,859.26 per quarter or \$5,577.78 per academic year

# UCSHIP WAIVER REQUIREMENTS

FALL QUARTER: JUNE 1ST TO SEPTEMBER 12TH

WINTER QUARTER: NOVEMBER 1ST TO DECEMBER 12TH

SPRING QUARTER: FEBRUARY 1ST TO MARCH 12TH

To be eligible for a UCSHIP waiver, a student must meet the following requirements:

**Have other active healthcare coverage:** The coverage must be equal to or better than UCSHIP coverage. Students need to provide proof of this coverage and its benefits in the waiver application.

**Have a primary care provider within 50 miles of the UCR campus:** This primary care provider must be assigned by the student's current health plan before they submit the waiver application. The distance is calculated using zip codes. This is a common reason for waiver denials.

**Submit the UCSHIP waiver application online:** The application must be submitted online by the deadline, including all required documentation. No exceptions are made, and waivers cannot be applied retroactively. You must submit an online waiver application each academic year.

- **Important Note:** Academic Health Plans (AHP) is the UCR business partner that processes all UCSHIP waiver applications online.

\*\*\* If you qualify for financial assistance, you may be eligible for a USHIP Fee Grant that covers the UCSHIP premium. Please note that waiving UCSHIP will result in the loss of this grant. \*\*\*

# HIGHLANDER CARE

Highlander care provides UCR students who have waived out of UCSHIP access to basic and/or urgent medical care on campus.

All Highlander medical services must be rendered at UCR Student Health Services to be covered

The option to purchase Highlander care is on the waiver application. For **\$125** per quarter Highlander Care offers the following basic care at no additional charge to the student:

- 
- Two primary care visits with
- Physicians, Nurse Practitioner, or Physician Assistant per quarter Limited SHS laboratory services (See website for complete list)



# APPS TO DOWNLOAD

Download for free today by searching on the Google Play or Apple App Store from your mobile device.

- health insurance ID cards benefits
- information contracted provider
- network

**International Students:** If you have registered a mobile device outside of the U.S this mobile app is not accessible. You do have access to an electronic version of the app and can print a copy by visiting the Anthem Blue Cross website: Sydney, Anthem's mobile app.

**Delta Dental**



**Live Health Online**

**Sydney Health**





# Required Vaccinations/TB

- UCR is committed to protecting the health and well-being of our students on campus. As part of our ongoing commitment to campus-wide health and safety, UCR has implemented an immunization plan governed by the two University of California Office of the President immunization policies.
- **All first-year students** must complete the required medical clearances, submit proof of immunization records and answer the TB screening questions in the student health portal by first attendance date to **avoid a registration health hold. DEADLINE** is first attendance date.
- **ALL ACTIVE STUDENTS: Annual seasonal participation** in the influenza and COVID19 vaccine or opt out programs are a UC requirement by policy in the patient portal. Both programs begin every **August 31** with a participation deadline of **December 1** each year.

# COVID -19 Positive

## If you are experiencing COVID-19 symptoms:

- **Symptomatic Individuals:**
  - **Isolation:** UCR no longer mandates isolation for students or employees who test positive for COVID-19. However, it is recommended that individuals stay home until they have been fever-free for at least 24 hours without the use of fever-reducing medications and other symptoms are improving.
  - **Masking:** After ending isolation, individuals should wear a well-fitting mask around others for a total of 10 days from the onset of symptoms.
- **Asymptomatic Individuals:**
  - **Isolation:** Isolation is not required for asymptomatic individuals who test positive. Nonetheless, testing positive indicates potential contagiousness, and individuals should consider isolation to reduce the risk of exposing others.
  - **Masking:** It is advised to wear a well-fitting mask around others for 10 days following.



# Continued



[studenthealth.ucr.edu/immunization](https://studenthealth.ucr.edu/immunization)

## Additional Recommendations:

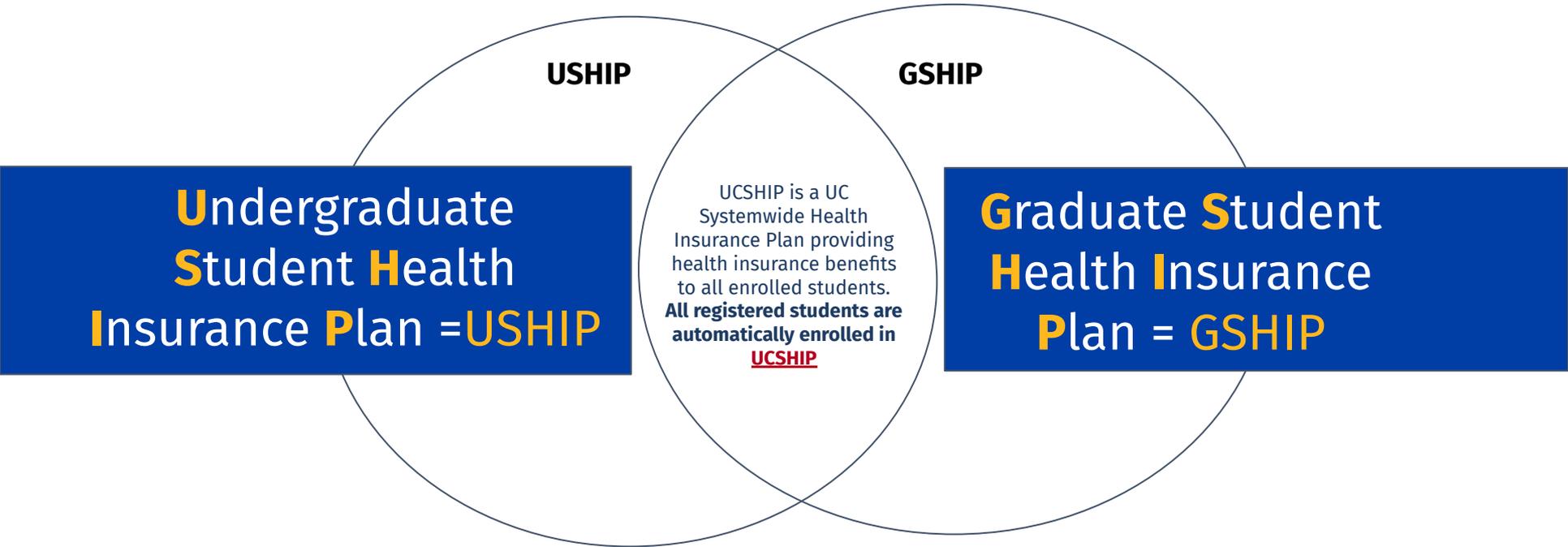
- **Testing:** If you experience COVID-19 symptoms, stay home, use a COVID-19 at home antigen test, and contact your primary care physician or UCR Student Health Services.
- **Vaccination:** Staying up to date with COVID-19 vaccinations is strongly encouraged to protect yourself and the campus community.

Please note that these protocols are subject to change based on evolving public health guidance. For the most current information, refer to UCR's Environmental Health & Safety website and communications from university officials

[https://www.cdph.ca.gov/Programs/CID/DCDC/Pages/COVID-19/What-to-do-if-You-Test-Positive-for-COVID-19.aspx?utm\\_source=chatgpt.com](https://www.cdph.ca.gov/Programs/CID/DCDC/Pages/COVID-19/What-to-do-if-You-Test-Positive-for-COVID-19.aspx?utm_source=chatgpt.com)

<https://www.ruhealth.org/covid-isolation-and-quarantine-instructions>

# What is the difference between USHIP/GSHIP?



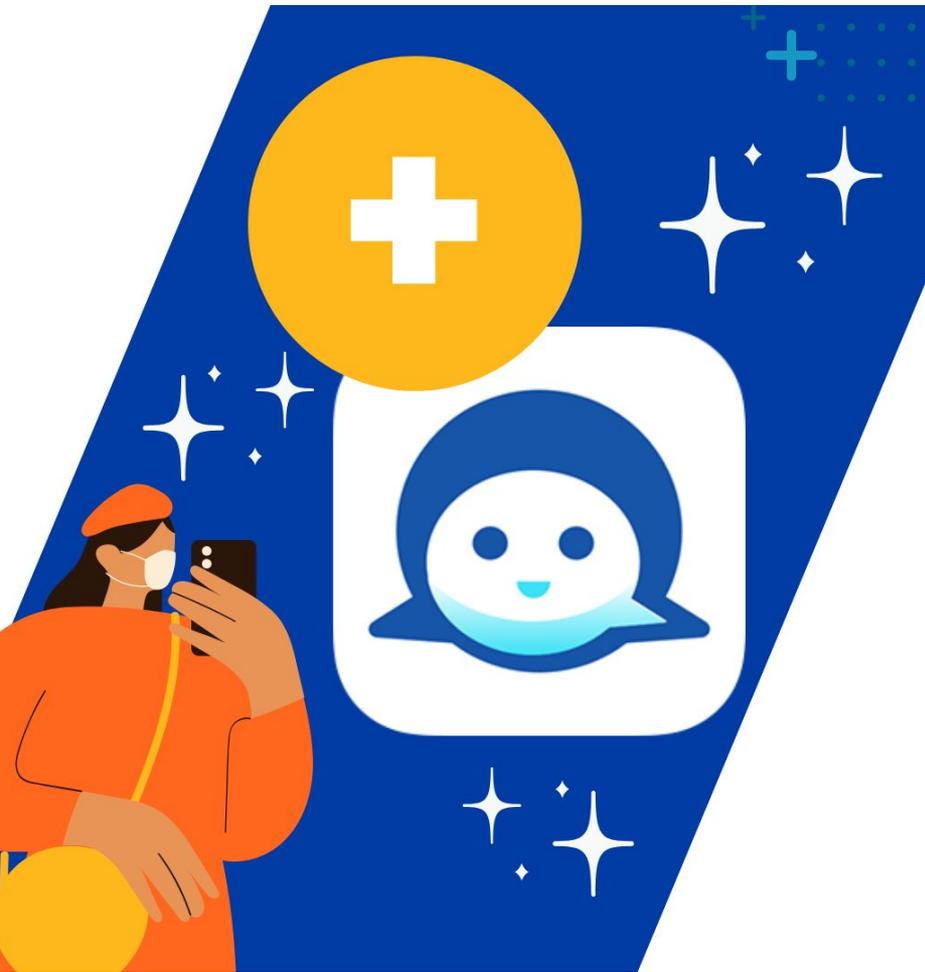
[studenthealth.ucr.edu/ucship](http://studenthealth.ucr.edu/ucship)

# Immunization Department Contact Information

**NEED HELP with your medical clearances in  
your patient portal?**

Please message the immunization team in your patient health portal. Go to messages, click new message, choose the immunization team, write a brief message and send. Please allow up to 3 business days for a response in your portal.





# Download Sydney Health App

Download for free today by searching Sydney Health on the Google Play or Apple App Store from your mobile device.

**Sydney Health app is the UC Anthem Blue Cross health plan** one stop shop that can be downloaded to a mobile device.

Active UCSHIP/GSHIP members and their dependents can create an Anthem Blue Cross account in the app and access:

- health insurance ID cards
- benefits information
- contracted provider network



**International Students:** If you have registered a mobile device outside of the U.S. this mobile app is not accessible. You do have access to an electronic version of the app and can print a copy by visiting the Anthem Blue Cross website: [Sydney, Anthem's mobile app](#).

# UC Immunization and TB Requirements



**Deadline for ALL medical clearances: First date of attendance.** (Fall Sept 23, 2025)

## Instructions:

- Please review our website at <https://studenthealth.ucr.edu> for all UC immunization policies, immunization and TB requirements. **2025/2026 COVID19 and Influenza:** These vaccines are UC **opt out programs**, please follow instructions given on our website to meet by vaccine **or** by electronic declination.
- You have access to your UCR patient portal **one business day** after you receive your UCR NetID.
- Do not log in early, you will receive an error message "gateway not found."
- **Do NOT wait**, non-compliance of medical clearance requirements will cause a registration health hold.
- **Patient portal log in:** Available on R'Web under "Self-Service" also found at <https://chconline.ucr.edu>
- **It is the student's responsibility to input TB and vaccine and/or testing dates** AND upload your TB/immunization records to your patient portal **by first attendance date**. Vaccine dates will be deleted if supporting documents are not uploaded for non compliance at the same time. Registration health holds begin **9/23/2025** for any medical clearance non-compliance.
- Required documents uploaded must be **translated to English** and include your name and date of birth.

## Need assistance?

- ❖ Submit immunization questions and comments through the [patient portal](#). Choose **Messages**, create **New Message** and choose the **Immunization team**, **allow 3 business days during registration**.
- ❖ Registration holds and deadlines apply out of country, delayed registration, begin your compliance now.

# Health Insurance

**All UCR students must have health insurance.** If you already have health insurance, you can choose not to use the school's insurance (UCSHIP). Otherwise, you'll automatically get enrolled in UC SHIP. To avoid having two insurances, remember to apply to waive UC SHIP academic every year.

**Waiver Information:** [How to Waive UCSHIP | Student Health Services | UC Riverside](#)

**General Information:** <https://studenthealth.ucr.edu/student-health-insurance-plan-ship>

**Information for Undergraduate Students (USHIP):** <https://studenthealth.ucr.edu/undergraduates>

**Information for Graduate Students (GSHIP):** [Graduate Student Insurance | Student Health](#)

[Services | UC Riverside](#)

**Do you have additional questions? Visit the patient portal at <https://chconline.ucr.edu> and**

**direct your inquiries to the Insurance Questions Department.**



# Housing



# Housing Options

- **On-Campus Residence Halls**
  - Incoming First Years
- **On-Campus Apartments**
  - Continuing Undergraduate/Transfers
  - Graduate Students
- **Off-Campus Apartments**
- **Website: [housing.ucr.edu](https://housing.ucr.edu)**

# Housing Options

## Residence Halls



# Residence Hall Dining Plan Options

Dining Plan Option	Residential Restaurant Meals Per Quarter	Dining Dollars Per Quarter	Guest Swipes Per Quarter
<b>Highlander Blue 150 (about 14 meal swipes per week)</b>	150	\$100	4
<b>Highlander Gold Unlimited</b>	Unlimited	\$150	6

For more information on dining, visit <http://dining.ucr.edu/>

# Housing Options

## On-Campus Apartments

- Bannockburn Village
- Falkirk
- Glen Mor
- The Plaza
- Stonehaven
- North District
  - [\(951\) 542-3030](tel:(951)542-3030)





# Campus Apartment Dining Plan Options

Dining Plan Options	Residential Restaurant Meal Swipes per Quarter	Dining Dollars Per Quarter	Guest Swipes Per Quarter
<b>Scotty's Apartment Plan</b>	0	\$300	0
<b>Flex Apartment Plan</b>	50	\$210	0
<b>Highlander Blue 150</b>	150	\$100	4
<b>Highlander Gold Unlimited</b>	Unlimited	\$150	6

For more information on dining, visit <http://dining.ucr.edu/>



# Billing Information

- How billing works
  - Housing fees (room and board) are billed monthly for the entire quarter
    - Pay the whole quarter
    - Pay monthly
- Financial aid disbursement (If applicable)
  - Financial aid will pay everything on your student account for the quarter
  - Any remaining aid will be refunded to the resident
- Third-Party Residents- RENT WILL NOT BE APPLIED TO STUDENT ACCOUNT. MAKE SURE YOU USE YOUR REFUND TO PAY YOUR RENT FIRST.
  - Dundee, Stonehaven, North District
- Other Housing charges billed to student account
  - Damages, overages (Dining plans), early move-in charges, excessive lockouts, electric scooter damage etc.

For more information on housing, visit [www.housing.ucr.edu](http://www.housing.ucr.edu)

# What not to bring....



**Pets**



**E-cigs and Vapes**



**Open element Appliances**



**Car (first years)**



**Furniture (first years)**



**Microwave or fridges**

# What to bring....

## From home....

- Personal items
  - Clothes and shoes
- Laptop
- Chargers
- Phone

## What you may need to buy here...

- Furniture (if applicable)
- Lamps and bulbs (if applicable)
- Bedding
  - Twin XL
- Pillows
- Cleaning supplies
- Laundry supplies
- Personal care items



# Move-in and Contact Information

## Move-in Dates:

- Residence Halls
  - September 20 or 21, 2025: Dundee, Pentland Hills, Lothian and Aberdeen-Inverness
- Campus Apartments
  - September 19, 2025

## Early Move-in Request:

Subject to limited availability, please contact UCR Housing once you have secured on campus housing.



# I still need housing...

## Contact

- Christian Franco

[christian.franco@ucr.edu](mailto:christian.franco@ucr.edu)

951-827-6350

## Off-Campus Listing Service

- <https://offcampushousing.ucr.edu/>
- For off-campus apartment/house rental listings

# Housing Options

## How to Decide?

- Type of housing
- Distance to campus
- Rent and other financial obligations
- Facilities and services provided
- Furniture
- Application deadline
- Lease or contract (ensure to read this before signing)
- Lease/contract start and end date
- Be aware of potential scams when searching for off-campus housing.

Questions: [Housinginfo@ucr.edu](mailto:Housinginfo@ucr.edu)





THE  
INTERNATIONAL  
EXPERIENCE

**UC RIVERSIDE**  
Residential Education

**UC RIVERSIDE**



# GLOBAL SCHOLARS

• LIVING-LEARNING COMMUNITY •

# Global Scholars LLC (First-Years only)



**Global Scholars LLC:** Fostering a community for international engagement and global connection, the Global Scholars Living Learning Community (LLC) invites international and domestic students alike to explore their interests in intercultural issues and perspectives by engaging in learning opportunities to become global citizens. The Global Scholars LLC collaborates with the International Students and Scholars office.

*Spaces to live in an LLC are limited.*

*Some programs and events will be open to all International Residents.*

- The Residence Hall Housing Application opened in early April – **apply for Housing as soon as you can!**
- Follow the instructions in the LLC Handout (next slide) or on the LLC website to preference the Global Scholars or any Residence Hall Living-Learning Community
- Main Living-Learning Community website: <https://housing.ucr.edu/living-at-ucr/living-learning-communities>

# Living-Learning Community Quick facts

- In your Housing application, you can preference up to 3 LLCs
- Briefly answer a question to why you're interested in the LLCs you preferred in your Residence Hall Housing Application; priority is given to students who answer the LLC question
- LLCs are in designated communities
  - Markaz, Honors, and Stonewall LLCs are in **Pentland Hills**
  - PATH, Mundo, Global Scholars, Pre-Business, Engenuity, SiMS, CHASS are in **Lothian**
  - Pathways, Stride 2 Success, and Honors (for continuing students) are in **Glen Mor**
- Don't delay in preferencing LLCs and submitting your application, spaces fill up quickly!
- First-Years: May 20 is the guaranteed deadline for Housing applications and LLC preferences
- Transfers: May 20 is the guaranteed deadline for Housing applications and LLC preferences; June 13-27 is the priority application period

If you have unique questions about the application process, contact or call the Housing Office!

For LLC questions, [kelsey.shook@ucr.edu](mailto:kelsey.shook@ucr.edu)

DISCOVER OUR

LIV  
ING

LEA  
RN  
ING  
COMMUNITIES

[housing.ucr.edu](http://housing.ucr.edu)

# HOW TO LIVE IN A LIVING-LEARNING COMMUNITY

For incoming students and continuing students

Follow these steps throughout your Housing Application process for your best chance to live in our LLCs!

**CHECK YOUR EMAIL AND MYHOUSING PORTAL REGULARLY DURING THE HOUSING APPLICATION PROCESS FOR NOTIFICATIONS TO QUICKLY TAKE ACTION.**

**1** Admitted students must submit their Statement of Intent to Register (SIR) prior to gaining access to the Housing Contract. The Housing Contract and Application is where you can indicate which LLC(s) you are interested in and rank them based off of preference.\*

Please note that it may take up to 72 Hours before your SIR processes and you get access to the Housing Contract.

\*For incoming first year and transfer students

**2** When submitting your Housing Contract, you will be prompted to input information about yourself, your living preferences, emergency contact information, and much more!

**3** After you have provided this information you will be brought to the LLC Section of the process, where you will be shown the LLCs available to you. (Screenshot below.)



Please note that the Academic LLC offering shown to you is dependent on which College you are affiliated with.

**4** At the bottom of the LLC Section is where you will input and rank the LLCs you are interested in. You can rank up to 3 LLCs. In addition to ranking your preferences, you will be asked to answer a question for each LLC you preference.

Please note, these answers are used to evaluate if the LLC's theme and purpose align with your interest, and are used to inform the LLC's community events and discussions.

**5** When you submit your Housing Contract you will be prompted to pay the required non-refundable fees. Your interest in LLCs will be reviewed, and before the roommate selection process you will be emailed if you were accepted into an LLC.

**6** After your Contract has been processed by Housing Services, you will receive information regarding roommate selection. You will be able to create a roommate group with other residents who have also been accepted into your LLC.

**7** After you have formed your roommate group and receive your time slots, one person must be designated by your group to make the room selection. The person with the earliest time slot is the best person to be designated group leader. This process works similar to selecting a seat on a plane; the system will only show you rooms that are available for your full group.

**8** After you have selected your space, you should keep an eye on your MyHousing Portal and your UCR Email Address for any adjustments that are made to your housing assignment.

**UC RIVERSIDE**  
Residential Life

## Scan QR code for the steps to request to live in LLCs in your Housing Application!



# Get Ready to Move-In!

[More details can be found at https://housing.ucr.edu/international-students](https://housing.ucr.edu/international-students)

## When you move-in, you can expect...

- To meet our staff, your Resident Advisor and Program Advisors
- To communicate, collaborate, and meet your roommates. You'll talk about how to divide storage and spaces
- To walk around the community and familiarize yourself with the amenities
- To review the <https://housing.ucr.edu/moved-in-now-what> webpage on your own



# Get Ready for Roommates

## Connect with them before move-in!

- Reach out to them through your MyHousing Portal
  - don't hold it against them if they don't respond
- Get to know each other
- Chat about your living habits
- Share your likes and dislikes, hopes and worries

## Living together...

- All residents must complete a roommate agreement
- Communication truly is key
- Confrontation can be healthy
- Be ready to compromise
- Adopt an open mindset
- Seek to understand

No one is perfect!  
Give yourself and your roommate grace and space to learn how to live together and make adjustments as needed.



# Make the most of your Residential Experience!

## ● So many ways to get involved!

### GET TO KNOW THE STAFF HERE FOR YOU!

- Your Resident Advisors and Program Advisors are there to help make your experience the best it can be!

### RUN FOR A POSITION IN OUR RESIDENCE HALL ASSOCIATION (RHA), OR NATIONAL RESIDENCE HALL HONORARY (NRHH)

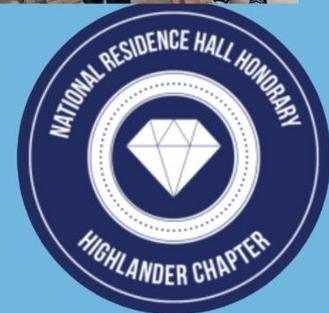
- Advises Housing Services to develop policies, procedures, programs, and building facility improvements.
- Creates community events, social, and recognition opportunities.
- Provides on-going leadership opportunities and training.
- A great resume and skill building opportunity!

### APPLY FOR STUDENT LEADER POSITIONS

- Apply to be a Resident Advisor or Program Advisor!

### ENGAGE WITH YOUR COMMUNITY

- Join and message within your community Discord server
- Attend programs and events hosted by Resident Advisors, Program Advisors, RHA, or NRHH



# Be a positive community member

## FAMILIARIZE YOURSELF WITH THE HOUSING POLICIES

- If you live on campus, you are responsible for knowing the Housing policies, and you will be held responsible if you break them – not knowing isn't accepted as an excuse for violating policies!

## POLICIES TO KNOW BEFORE YOU GO...

- Zero tolerance for alcohol in Residence Halls; it is allowed in Campus Apartments if you and your roommates are over 21
- Residents can and do get charged for damages of any kind
- No riding bikes, scooters, boards of any kind in the halls
- Quiet Hours, and 24/7 Courtesy Hours
- Fire Alarms:
  - Activating a fire alarm without a fire, big nope! Including burning food and smoking/vaping
  - You **MUST** evacuate every time
- Lithium rechargeable batteries (in scooters, for example) **CAN** cause fires if left charging for too long!
- Compliance with staff



## BELONG TO A LASTING COMMUNITY!

You make a difference! You decide how you want to contribute to the community you live in – we hope you choose to leave a positive impact.

# Your Guide to living on campus

[HOUSING.UCR.EDU/  
INTERNATIONAL-STUDENTS](https://housing.ucr.edu/international-students)



[HTTPS://HOUSING.UCR.EDU/  
MOVED-IN-NOW-WHAT](https://housing.ucr.edu/moved-in-now-what)



# WELCOME

*International Residents*

## TO UCR AND LIVING ON CAMPUS!

FROM HOUSING AND RESIDENTIAL EDUCATION

**Get ready for your International Resident Experience!**  
**Once you settle in...**  
Visit our website for information about living on campus, and follow our Instagram!

 <https://housing.ucr.edu/international-students>  
<https://housing.ucr.edu/moved-in-now-what>

 @UCR\_ResEd

**Your Residential Education Contact**  
Kelsey Shook | [kelsey.shook@ucr.edu](mailto:kelsey.shook@ucr.edu)  
Assistant Director for Transitional Initiatives & Retention



THE INTERNATIONAL EXPERIENCE



## Contact!

Kelsey Shook, Assistant Director for  
Transitional Initiatives & Retention

[kelsey.shook@ucr.edu](mailto:kelsey.shook@ucr.edu)

 @UCR\_ResEd

## Housing information:

[housinginfo@ucr.edu](mailto:housinginfo@ucr.edu)

951-827-6350

[housing.ucr.edu](http://housing.ucr.edu)



# Immigration Information

# Immigration Information

## How To Get My Visa?



### 01 Review your I-20/DS-2019

Make sure all the information on your I-20 (F-1 Visa) or DS-2019 (J-1 Visa) is correct and sign it. If you have not yet applied for an I-20 or DS-2019, please apply for one as soon as possible. The I-20 or DS-2019 will be sent to your UCR email address.

### 02 Pay your SEVIS fee

- Pay your SEVIS fee online on <https://www.ice.gov/sevis/i901>
- Print your receipt, and keep it with your immigration documents

### 03 Schedule your Visa Interview

- Schedule your Visa appointment, keep checking for cancellations
- Can I get an expedited visa appointment?

### 04 Arrive to U.S. & Complete U.S. Immigration Check-In

- Once inside the U.S. Complete Check-in: <https://issmportal.ucr.edu/>
- Update: (1) U.S. Address (2) Emergency Contact (3) Upload Visa Stamp & (4) Upload I-94

# Immigration Information

## How To Get My Visa?

### For the visa interview

- Gather the following documents
  - UCR Admissions Letter
  - I-20 (F visa) OR DS-2019 (J visa)
  - Proof of Financial Support
  - Receipt for the SEVIS fee
  - Photo
  - Other items may also be requested, depending on your embassy and situation. Please contact your embassy for further instructions.
- For more information, visit <https://travel.state.gov/content/travel/en/us-visas/study/student-visa.html>





# Transportation Information



# Transportation Options

*\*\*Download apps ahead of time!*

## From Los Angeles International Airport (LAX)

- *Distance: 110 kilometers or 68 miles*
- *Rideshare Apps: Uber, Lyft, or other services*
- *Public Transportation: Metrolink and LAX Flyaway Bus*
- *Super Shuttle <https://www.supershuttle.com/>*

## From Ontario International Airport (ONT)

- *Distance: 34 kilometers or 21 miles*
- *Rideshare Apps: Lyft, Uber, or other services*

## Using Uber or Lyft

- Download the app on your mobile device
- Prices may vary depending on peak time
- Locate the rideshare pick up area at the airport

**More information** - [https://international.ucr.edu/students/get-started-ucr#getting\\_to\\_ucr](https://international.ucr.edu/students/get-started-ucr#getting_to_ucr)





# Orientation Information

# International Student Orientation – Fall 2025 (required)



## In-Person Session: September 16,17, and 19

- Opening Ceremony and Welcome
- Campus Tours and Resources
- Visa Regulation Session
- Health and Wellness
- Safety
- Academic Success
- *Networking – meet and network with current students*
- And More!

# Orientation Registration

Please ensure that you are registered for these required orientations. Each student will be charged an Orientation Fee.

## Scan the QR code to register for 2025 Fall Orientation

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## Graduate & EAP Exchange Students

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1. Register for [International Student Orientation](#)

*Graduate students are also required to attend their graduate department orientations.*

Questions about International Student Orientation? Email: [internationalstudents@ucr.edu](mailto:internationalstudents@ucr.edu)

# Orientation Registration

Please ensure that you are registered for these required orientations. Each student will be charged an Orientation Fee.

## Undergraduate First Year Students

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1. Register for [International Student Orientation](#)
2. [Register for Highlander Orientation](#) and the virtual academic advising sessions. (Virtual sessions available, but limited)
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## Undergraduate Transfer Students

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1. Register for [International Student Orientation](#)
2. [Register for Highlander Orientation](#). (Virtual sessions available, but limited)
  - Registration for session closes 10 days prior to the start of the respective session.

## Graduate & EAP Exchange Students

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1. Register for [International Student Orientation](#)

*Graduate students are also required to attend their graduate department orientations.*

Questions about International Student Orientation? Email: [internationalstudents@ucr.edu](mailto:internationalstudents@ucr.edu)

Questions about Highlander Orientation? Email [orientation@ucr.edu](mailto:orientation@ucr.edu)

## UCR Housing

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Housing Contracts Coordinator

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## UCR Residential Life

**Kelsey Shook**

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Retention

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## UCR Health Services

**Deborah Sellas, L.V.N.**

Quality and Compliance Specialist

II Interim Immunization

Compliance Coordinator

**Erica Castillo**

Supervisor of billing, insurance  
and front desk



**General ISS Email**

[internationalstudents@ucr.edu](mailto:internationalstudents@ucr.edu)

## International Students & Scholars

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# Welcome to UCR!

Connect with us:

